

SAMPLE Customer-Supplied Parts Waiver

Use when the customer provides their own parts

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SAMPLE ONLY: NOT LEGAL ADVICE. REVIEW WITH A LOCAL ATTORNEY BEFORE USE.

Generic sample wording, not reviewed for any state. Laws vary, and some rights cannot be waived. Replace [BRACKETED] text.

CUSTOMER NAME			PHONE		EMAIL	
YEAR	MAKE	MODEL	VIN		ODOMETER	PLATE

PARTS SUPPLIED BY CUSTOMER

PART DESCRIPTION	BRAND / PART #	WHERE PURCHASED	NEW / USED

INIT.	NO PARTS WARRANTY. Technician gives no warranty on customer-supplied parts and isn't responsible for their quality, fit or condition.
INIT.	LABOR. Labor to install customer-supplied parts is [warranted for workmanship only / not warranted]. If a customer-supplied part is defective, wrong, or fails, the labor to diagnose, remove and reinstall is billed again at the normal rate.
INIT.	WRONG OR INCOMPLETE PARTS. If parts are incorrect or missing pieces (gaskets, hardware, fluids), Technician may stop and reschedule. Trip and labor time already spent is billable.
INIT.	CORES & RETURNS. The customer is responsible for core returns and warranty claims with the seller of the part.
INIT.	DECLINE. Technician may decline to install parts they believe are unsafe, counterfeit or unsuitable.

LABOR RATE FOR RE-WORK (\$/HR)	TRIP FEE FOR RETURN VISIT (\$)
CUSTOMER SIGNATURE	DATE